John McAleenon

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EXPERIENCE

Mac Studios, Lisburn — Director, Developer/designer

OCTOBER 2023 - PRESENT

- Web Design/Design business.
- Hired by businesses and agencies to design and develop websites.
- Working with Figma, Adobe XD and Adobe Illustrator.
- Web development with Wordpress, Squarespaec, Framer and Webflow.
- Maintenance for client websites as well as providing hosting.

IDOX, **Hillsborough** — 2nd Tier Service Desk Analyst

NOVEMBER 2022 - PRESENT

- A service support role in which I will receive any queries, bugs or tasks that require to go above the first tiers.
- This surrounds systems I already have prior knowledge on from being a software developer in this company. I provide this knowledge through feedback to the customers that log service calls through to me.
- If the task requires more support in a programming field I will create a JIRA ticket and maintain the conversation between the customer and the developer
- I have maintained well above the average resolution date on calls, providing quick response times and providing further assistance than required.

GetSociable, Belfast — Part-time Frontend Developer https://m.getsociable.app/ (mobile only)

NOVEMBER 2022 - FEBRUARY 2023

- Working part-time freelance as a Frontend Developer, taken on to design and develop new screens. Providing my knowledge of the CSS of the system I produced to develop a more maintainable and reusable styling.
- Returning to continue working on frontend systems I created and using my frontend knowledge to further improve pages, forms, modals, etc created by previous/new developers.
- Developing interfaces to follow better UX/UI guidelines, a majority of the system was developed without frontend in mind which is why I was hired.
 Updating these pages with more modern layouts and styling to enhance the professionalism of the system.

HARD-SKILLS

<u>HTMI</u>



<u>CSS</u>



<u>IavaScript</u>



Wordpress Development



Shopify



Figma



Adobe Illustrator



SOFT-SKILLS

Problem Solving



Communication



Time Management



IDOX, Hillsborough — *Software Developer*

APRIL 2022 - NOVEMBER 2022

- Working with multiple repositories specified for different councils around the United KIngdom and Ireland. Utilizing HTML, JavaScript, PHP, CSS and Postgresql.
- Resolving issues indicated by customers that mainly apply to specific councils. This also requires making additions and improvements to the repositories.
- Sprint weeks require that additions are made mainly for newer repositories that we develop using React, Tailwind and an in-house framework. Usually extending functionality or combining multiple old systems into one new system.

ACHIEVEMENTS

Google UX Design

- Created by Coursera

User Experience Training Course

- Created by UXTraining.

Mendix Rapid Developer

- Certified by Mendix

Rock Guitar Grade 3

- London College of Music Examinations

GetSociable, Belfast — Full Stack Developer

OCTOBER 2021 - APRIL 2022

- Working closely with the designers of the team, implementing the redesigns
 created of the mobile application, this was a complete redesign of the app to
 improve the UX and UI.
- Incorporated JavaScript HTML DOMs to change layout of what is shown on-screen when the user is progressing through the app. This way rather than the original loading pages each time it will display and pass values instantaneously without changing pages reducing overhead entirely.
- Collaborated with marketing team members for maintaining the WordPress website and implementing a Newsletter subscription functionality to the mobile application and WordPress website.

Civil Service, Belfast — Student Placement

SEPTEMBER 2019 - SEPTEMBER 2020

- The first half of my year I worked in developing a web application as a full-stack developer. Utilizing HTML, CSS, JavaScript, AJAX, and PHP.
- Completed a "User Experience Training Course" created by the company UXTraining.
- Second half of the placement, I was a front-end developer and tester for a
 project produced with Mendix Studio. In partaking in this project, I
 completed another certificate "Mendix Rapid Developer" certified by
 Mendix.

INTERESTS

Trying to surf, guitar, exercise, swimming, graphic design, frontend design.

REFERENCES

GetSociable CEO

Peter McCleery, River House, 48-60 High St, Belfast BT1 2BE, +44 7703 866977, peter.s.mccleery@gmail.com

Idox Line Manager

Richard Woodsides, Surrey, Idox Software Ltd, Unit 5, Forsyth Road, GU21 5SB. 079 7118 5793 richard.woodside@idoxgroup.com

EDUCATION

Coursera — Google UX Design

2024 - 2024

Foundations of User Experience (UX) Design Start the UX Design Process: Empathize,

Define, and Ideate

Build Wireframes and Low-Fidelity

Prototypes

Conduct UX Research and Test Early Concepts

Create High-Fidelity Designs and Prototypes

in Figma

Build Dynamic User Interfaces (UI) for

Websites

Design a User Experience for Social Good & Prepare for Jobs

Queen's University Belfast — BSc Computer Science 59 2-2

2018 - 2021

Professional Computing Practice - 68 Architecture and Networks - 57

Data Structures, Algorithms and Programming

Information Modeling - 62

Languages - 45

Software Development; Processes and Practice - 58 Theory of Computation - 60

Computer Science Project – 54

Network Security - 70

Advanced Computer Architecture – 65

Malware Analysis - 72

Video Analytics and Machine Learning - 52

South Eastern Regional College — Computing and Systems Development

2016 - 2018

Pearson BTEC Level 4 HNC Diploma & Pearson BTEC Level 5 HND Diploma - Distinction

Laurelhill Community College, Lisburn

2005 - 2016

A-Levels: ICT - C, Technology - D, Art - D

GCSE: Math - B, ICT - C, Technology - C, Science - C, D.A. Science - C, R.E. - C, English - C, Art - C